

Europe for Citizens: Town Twinning

- Solidary Youth in Times of Crisis -

Mapping Stakeholders and Initiatives Responsible For Emergency Response



May – June 2018

Mapping of relevant stakeholders and initiatives in Macedonia

❖ Stakeholder:

- Name: Health center Skopje
- Contact number: 02/194
- E-mail: jzuzds@yahoo.com
- Web – site: <http://www.zds.com.mk/medicinskapomos.html>
- Brief description: This organization is founded 1970 with integration of more health institutions in the Skopje region. Main goal of this center is providing health care and emergency health services. As an integrated health organization, the center is always ready to step up into some crisis situation and to give the needed care of injured people.

❖ Stakeholder:

- Name: Firefighters
- Contact number: 02/193
- E-mail: pozarna@inbox.com; BPPZ-KOC-193@skopje.gov.mk
- Web-site: <http://www.skopje.gov.mk/DesktopDefault.aspx?tabindex=16&tabid=325>
- Brief description: The emergency service organization, fire protection is one of the relevant institution to call in times of crisis. Within the fire-protection department, is included a directorate for protection and rescue that have well prepared workers, ready to jump in and help those in need. This institution is divided on municipality units, but in case of big emergency, all units gather and work together. The main goal is to rescue people and save material goods from natural disasters, epidemics, epizootics and other major-accident accidents. Their specialty is giving first aid, protection and rescue from fires, protection and rescue from floods, rescue under water, rescue from ruins, rescue from chemical accidents, rescue from high buildings, rescue from mining accidents, rescue from major traffic accidents, RBB decontamination, mountain rescue.

❖ Stakeholder:

- Name: Center for Crisis Management
- Contact number: (+389) 2 3249 101 / 02/195
- E-mail: [cuk.mail@cuk.gov.mk/](mailto:cuk.mail@cuk.gov.mk)
- Web – site: <http://cuk.gov.mk/mk/>
- Brief description: The Crisis Management Center, is set up to propose decisions and provide ongoing consultations, coordination, response on time, provide efficient and appropriate utilization of resources available in case of a crisis. It also has a goal to provide quality and realistic assessment of the threats to the security of the Republic on time. It includes in itself 35 centers, out of which 34 are regional and 1 is the Center for crisis management in Skopje.

❖ Stakeholder:

- Name: Ministry of internal affairs – Police department

- Contact number: 02/192 / (+389) 2 3 117 222
 - E-mail: kontakt@moi.gov.mk
 - Web – site: <http://www.mvr.gov.mk>
 - Brief description: The police department in Macedonia is a part of the Ministry of Internal affairs, and is responsible for law enforcement. Safety and protection are the main responsibility of the department, but in times of crisis, the police also intervene in all different kind of activities helping other crisis management institutions.
- ❖ Stakeholder:
- Name: Directorate for protection and rescue
 - Contact number: (+389) 2 433 384
 - E-mail: dzs@dzs.gov.mk
 - Web – site: <http://www.dzs.gov.mk/about-us>
 - Brief description: The Directorate for protection and rescue exist since 2005, it is considered as an independent state organ, it was created with the blend of civil protection department from the Ministry of protection and inspection for protection of fires from the Ministry of internal affairs. In its frameworks it includes 6 departments, 21 units, 2 separate independent departments and 35 regional offices. The directorate for protection and rescue main goal is to rescue people and save material goods, natural resources, cultural heritage from natural disaster and other accidents.
- ❖ Stakeholder:
- Name: Department of organization and functioning of health institution in times of crisis, donations and strategic planning
 - Contact number: (+389) 2 3122-355
 - E-mail: Shemsi.Musa@zdravstvo.gov.mk
 - Brief description: The department of organization and functioning of health institutions in times of crisis, donation and strategic planning is responsible for dealing with crisis situations (natural, technological and social), including epidemics, bioterrorism or conflicts from that nature. The department manages health institutions in times of crisis or war, it is responsible for organizing new temporary health centers in most needed places, if creates and controls national drug supply, medical equipment and sanitary facilities. In addition, the department manages the crises calculating possibility of epidemics and contagious diseases, keeps records of medical equipment and defines priorities for procurement of the equipment. Finally, it is responsible for fundraising, contacting donors, and providing humanitarian aid in medical equipment and medicines.
- ❖ Stakeholders:
- Name: Water Supply and Sewerage – Skopje
 - Contact number: (+389) 0 2 3240 300
 - E-mail: kontakt@vodovod-skopje.com.mk
 - Web – site: <http://www.vodovod-skopje.com.mk>
 - Brief description: Main responsibility of SE Water supply and sanitation Skopje is collecting, treatment and distribution of drinking water, but also drainage of wastewater, taking care of healthy water for drinking and functioning and

development of city Skopje. It is taking care of water supply and sewerage of Skopje.

❖ Stakeholder:

- Name: World Health Organization
- Contact number: (+389) 2 3064 599
- E-mail: eurowhomcd@who.int
- Web-site: <http://www.euro.who.int/en/countries/the-former-yugoslav-republic-of-macedonia/>
- Brief description: The role of a WHO country office is to respond to requests from the host country to support policy-making for sustainable health development using a holistic health system approach. This includes providing guidance, building local relationships to implement technical cooperation, making standards and agreements, and ensuring that public health measures are coordinated and in place during crises.

❖ Stakeholder:

- Name: Institute of public health of Republic of Macedonia
- Contact number: (+389) 2 3125 044
- E-mail: info@iph.mk
- Web – site: <http://www.iph.mk/>
- Brief description: It is responsible for promoting health and general welfare of the population through scientifically based knowledge, practices, information and organizational partnerships and sustainable impact on public health policies. Institute of Public Health of the Republic of Macedonia as a national health institution is the first line of the realization of such a goal, which implemented by providing an appropriate level of excellence in the provision of its services based on the highest level of knowledge that is accessible and applicable in Macedonia.

❖ Stakeholder:

- Name: Ministry of environment and physical planning
- Contact number: (+389) 2 3215 503
- E-mail: skj.mzspp@gmail.com
- Web – site: <http://www.moepp.gov.mk>
- Brief description: In the frames of the Ministry of environment and physical planning, a department responsible for risk management and atmospheric risk is included. Its main responsibility is updating the existing list of hot spots in the country. In addition, it works on systematization of defined installation by area, creates strategic documents for prevention and control of pollution from hot spots and conducts regular checks for prevention and control of pollution generated from the defined hot spots. Finally, the department keeps records of hot spots and the pollution through the history, and according to those references, it cooperates with the responsible persons and organizations, in order to resolve the problems.

❖ Stakeholder:

- Name: Army of the Republic of Macedonia
- Contact person: Lieutenant Colonel Toni Janevski
- Contact number: (+389) 2 328 24 59

- E-mail: toni.janevski@arm.mil.mk
- Web – site: <http://www.arm.mil.mk/>
- Brief description: Responsible for defending the sovereignty and territorial integrity of Macedonia from foreign hostiles, the Macedonian military is a defence force consisting of an Army and Air Force. The national defence policy and doctrine are determined and based upon the following basic security policy goals of the Republic of Macedonia:
 - to protect the lives and the personal safety of the civilians;
 - to guarantee the independence and the territorial integrity of the state;
 - to guarantee the material well being and the prosperity of the civilians.

Examples - spotting initiatives/actions/relief groups:

- ❖ *Initiative/action/relief group:*
 - Name: Macedonian Red Cross
 - Contact person: Ljubica Stolevska
 - Contact number: (+389) 2 311 43 55
 - E-mail: mrc@redcross.org.mk
 - Web-site: <http://ckrm.org.mk/en/home/>
 - Brief description: Macedonian red cross work on different programs about helping people in need and keeping them safe. In its composition, it includes movement of youth. Young people from the Red Cross of the Republic of Macedonia are youth who are committed to improve the lives of the vulnerable population, by using the free time for volunteering in the activities and programs of the national society.
 - Lessons learned: During their voluntary work in Macedonian Red Cross, youth achieve a lot of much needed competences. Providing first aid and providing support in times of crisis are just part of them, but youth also work on their empathy and solidarity.
- ❖ *Initiative/action/relief group:*
 - Name: Association for education Mladiinfo International
 - Contact person: Ana Alibegova
 - Contact number: (+389) 2 520 98 90
 - E-mail: info@mladiinfo.eu
 - Web-site: <http://www.mladiinfo.net/contact-us/>
 - Brief description: By providing free career and educational opportunities for youth and offering them help, advice, and support through the process of personal and professional development, Mladiinfo International has a direct impact on the lives of youth, empowering them and motivating them for action. Mladiinfo also have worked and works with volunteers, from the region, but also locally on improving the society. Volunteers form Mladiinfo have helped flood victims in 2016, after the floods in Stajkovci.
- ❖ *Initiative/action/relief group:*
 - Name: SOS Detsko selo - Macedonia
 - Contact number: (+389) 2 329 0556
 - E-mail: info.na@sos.org.mk
 - Web-site: <http://www.sos.org.mk/>

- Brief description: SOS Children Village International is an international nonprofit organization for social protection, dedicated to protect children's rights since 1949. SOS Children Villages are focused on family support, long term care for the children who lost the possibility to live with their biological families. In our villages, they can once again find supportive environment and love, growing in homes until they become young independent individuals. During the refugee crisis in 2016 this NGO have organized help for the youngest and have sent volunteers to the transit center to help on the border of Gevgelija.

- ❖ Initiative/action/relief group:
 - Name: The UNHCR Representative in Skopje
 - Contact number: (+389) 2 311 8641
 - E-mail: mcnsk@unhcr.org
 - Web-site: <http://www.unhcr.org/the-former-yugoslav-republic-of-macedonia.html>
 - Brief description: UNHCR, the UN Refugee Agency, is a global organization dedicated to saving lives, protecting rights and building a better future for refugees, forcibly displaced communities and stateless people.

- ❖ Initiative/action/relief group:
 - Name: National Youth council of Macedonia
 - Contact number: (+389) 78 350 531
 - E-mail: info@nms.org.mk
 - Web-site: <http://www.nms.org.mk>
 - Brief description: The National Youth Council of Macedonia (NYCM) is a union of organizations where organizations and foundations from the Republic of Macedonia are registered on a voluntary basis. NYCM was established on 29 June 2013 by 55 organizations. During the floods in Skopje 2016, NYCM opened a call and gathered volunteers to take care of the elderly and injured people, to collect and distribute food, water, medicine, hygiene products and etc.

Mapping of relevant stakeholders and initiatives in Croatia

❖ Stakeholder:

- Name: Republic of Croatia Armed Forces
- Contact number: (+385) 1 45 67 111
- E-mail: infor@morh.hr
- Web – site: <http://www.osrh.hr/>
- Brief description: The Constitution of the Republic of Croatia determines that the Armed Forces of the Republic of Croatia may be used for assistance in fire protection, rescue and also for maritime security and surveillance. Detailed description of the responsibilities of the Armed Forces is written in the Defense law, where instructions are provided on how to help civilian protection authorities, institutions, organizations and rescue services in times of crisis, catastrophes, pursuit and rescue and transport of injured. In addition, Armed Forces of Croatia can provide exceptional assistance to the local community and civil society institutions during implementation of humanitarian projects and project of general interest, according to the Defense Law.

❖ Stakeholder:

- Name: State administration for protection and rescue
- Contact number: (+385 1) 3650-011, 3650-082, 3650-083
- E-mail: kabinet@duzs.hr
- Web – site: <https://duzs.hr>
- Brief description: The State Administration for Protection and Rescue is an independent, professional and administrative organization in the Republic of Croatia that prepares, plans and manages the operational forces and coordinates the activities of all protection and rescue activists.

❖ Stakeholder:

- Name: Županijski center 112 Slavonski Brod
- Contact person: Jadranka Ćorluka, mag.ing.mech
- Contact number: (+385) 35 416-705 ili 112
- Web – site: <http://duzs.hr/podrucni-uredi/podrucni-ured-slavonski-brod/>
- Brief description: Županijski centar is an organization that responds in crisis situation and integrates all different kinds of institution for civilian protection and rescue, such as: police, firefighter department, ambulance.

❖ Stakeholder:

- Name: Ministry of Internal Affairs – Police
- Contact number: (+ 385) 1 6122 129
- Web – site: <https://www.mup.hr>
- Brief description: Department of the police is a public service within the Ministry of Internal Affairs. It is primarily responsible for safety and protection of civilians and also for protection of their rights. Many useful information, where to turn to in a times of need can be find on their website.

❖ Stakeholder:

- Name: Public fire brigade Slavonski Brod
 - Contact number: 193
 - E-mail: jvpg-sb@sb.t-com.hr
 - Web – site: <http://www.vatrogasci-sb.com>
 - Brief description: The public fire brigade unit of the City of Slavonski Brod carries out fire services as a public service, and this activity can be divided into three main activities: preventive - participation in the implementation of preventive fire protection measures and explosions; fire distribution - and the rescue of people and property endangered by fire and explosion; technical intervention E - providing technical assistance in accident and hazardous situations and other activities in ecological and accident situations.
- ❖ Stakeholder:
- Name: Health institute Slavonski Brod
 - Contact number: 194
 - Web – site: <http://zhm-sb.hr>
 - Brief description: At the headquarters of the Health Institute in Slavonski Brod there is a medical unit where 0-24h calls are received by dispatchers (educated medical technicians /nurses). Following the received calls and estimates of emergency status, dispatchers are deployed and directed by teams of Emergency Medical Services!
- ❖ Stakeholder:
- Name: Search and rescue at the sea (The Ministry of the Sea, Transport and Infrastructure)
 - Contact number: 115
 - Web – site: www.mppi.hr/
 - Brief description: The search and rescue service at the sea in the Republic of Croatia consists of the Headquarters of the Search and Rescue Service, the National Center for Searching and Rescue at the Sea, the sub-arena of search and rescue (port authorities of Pula, Rijeka, Senj, Zadar, Šibenik, Split, Ploče and Dubrovnik) , coastal observation units (ports of all harbor captains + coastal radio stations + guarded lighthouses + landing stations of the Croatian Navy), as well as search and rescue units (maritime, airborne and land units).
- ❖ Stakeholder:
- Name: Hrvatska gorska služba spašavanja
 - Contact number: 112
 - E-mail: gss@gss.hr
 - Web – site: <http://www.gss.hr>
 - Brief description: Croatian mountain rescue service is national, voluntary, professional and humanitarian organization whose main goals are: accident prevention, search and rescue, first aid provision in the mountains and other inaccessible areas. Under some circumstances, rescue and assistance should be applied with professional knowledge while using technical rescue equipment, so that is the main reason for creating this kind of center. People working in the Croatian mountain rescue service have a lot of experience in this field, and that is what makes them perfect for saving lives up in the mountains.

Spotting initiatives/actions/relief group

- ❖ *Initiative/action/relief group:*
 - Name: Croatian Red Cross
 - Contact number: (+385) 1 4655 814
 - E-mail: sluzbenik-za-informiranje@hck.hr
 - Web-site: <http://www.hck.hr/>
 - Brief description: The Croatian Red Cross is a part of the network of Red Cross, which operates impartially and without discrimination on the territory of the Republic of Croatia, with the aim of promoting and achieving humanitarian goals and programs of general use. It acts as a non-profit legal organization in dealing with humanitarian issues, organizing health and social programs, preparing the population for acting in mass disasters, as well as acting to reduce and eliminate the consequences of mass disasters and catastrophes. There are 131 municipalities covered by Croatian Red Cross system.
 - Lessons learned: During voluntary services, youth can develop competencies that are important for crisis response, such as: providing first aid and taking control of crisis situation until other more relevant institution representatives show up.

- ❖ *Initiative/action/relief group:*
 - Name: Volunteer center Slavonski Brod
 - Contact person: Dalibor Vašarević
 - Contact number: (+385) 95/523-8859
 - E-mail: vcsb@vcsb.hr
 - Web-site: <http://www.vcsb.hr>
 - Brief description: Main goals of Volunteer center Slavonski Brod are promoting human rights, peace, love, environmental protection, solidarity, interculturality, civil society, personal development and strengthening youth initiatives through volunteering
 - Lessons learned: During volunteering period in VCSB young people can develop 8 key competencies related to volunteering activities and learn more about humanitarian actions. The VCSB has been coordinating the donation part during the floods in 2014, and also organizing work for volunteers during the winter refugee tranzint center.

- ❖ *Initiative/action/relief group:*
 - Name: Initiative "Brodske mame"
 - Contact person: Ivana Smolčić Jerković
 - E-mail: brodskemame@gmail.com
 - Web-site: <https://www.facebook.com/brodskemame/>
 - Brief description: Initiative "Brodske Mame" is an initiative for Health protection of women. In cooperation with other initiatives from Slavonski Brod in short period of time of time they achieved: 1 organized action in municipality Slavonski Brod, 1 successful demonstration in Zagreb, meeting with the Prime minister and other ministers, one parliamentary committee, many contact with journalists, doctors, politicians, supporters.